

SAFESTART HUMAN FACTORS



CONFERENCE

2022

Orlando, FL

November 8 & 9

Simple Actions = Big Results

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SAFESTART HUMAN FACTORS

INTRODUCTION

- My “Why” I wanted to share these simple actions with you
- Help today from a few experts: Simon Sinek & John Maxwell why Leadership has the most impact on the workplace environment.

WHY FOCUS ON LEADERSHIP?

John Maxwell: Why Leadership



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WHY FOCUS ON LEADERSHIP?

- Simon Sinek – The ‘Safe Circle’ Danger



WHY FOCUS ON LEADERSHIP?

- Simon Sinek – What is a Leader?



WHAT DOES A 'SAFE' WORKSITE LOOK LIKE?

Audience:

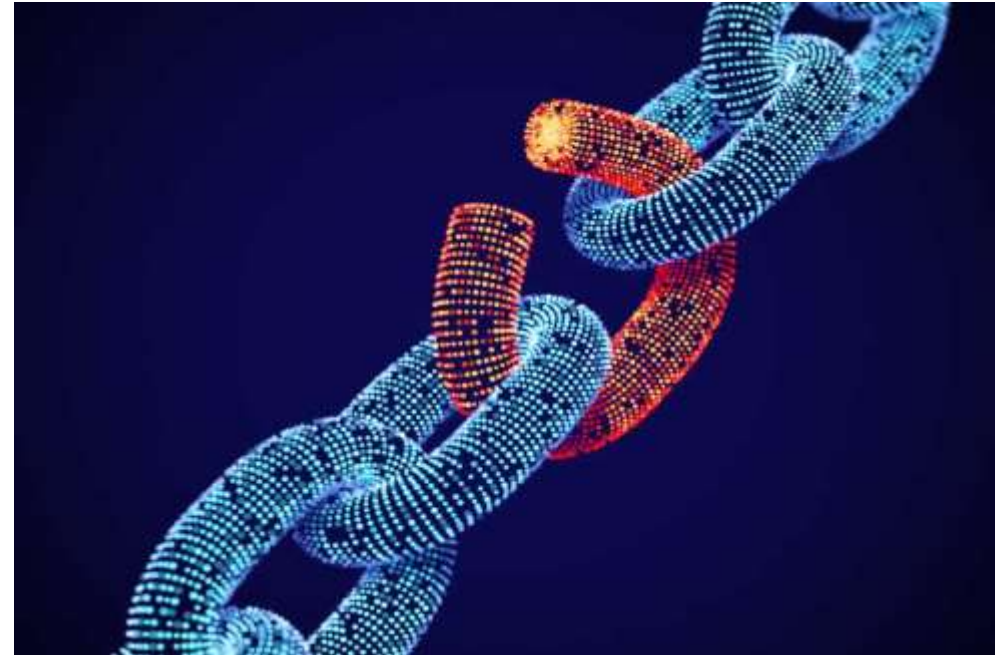
What environment are leaders hoping to create?

What would it look like on the shop floor?



CHALLENGES

What are some of the challenges you may encounter?



GOAL: BUILD TRUST

Other goals we might hear:

High Employee Engagement

A Culture of Safety

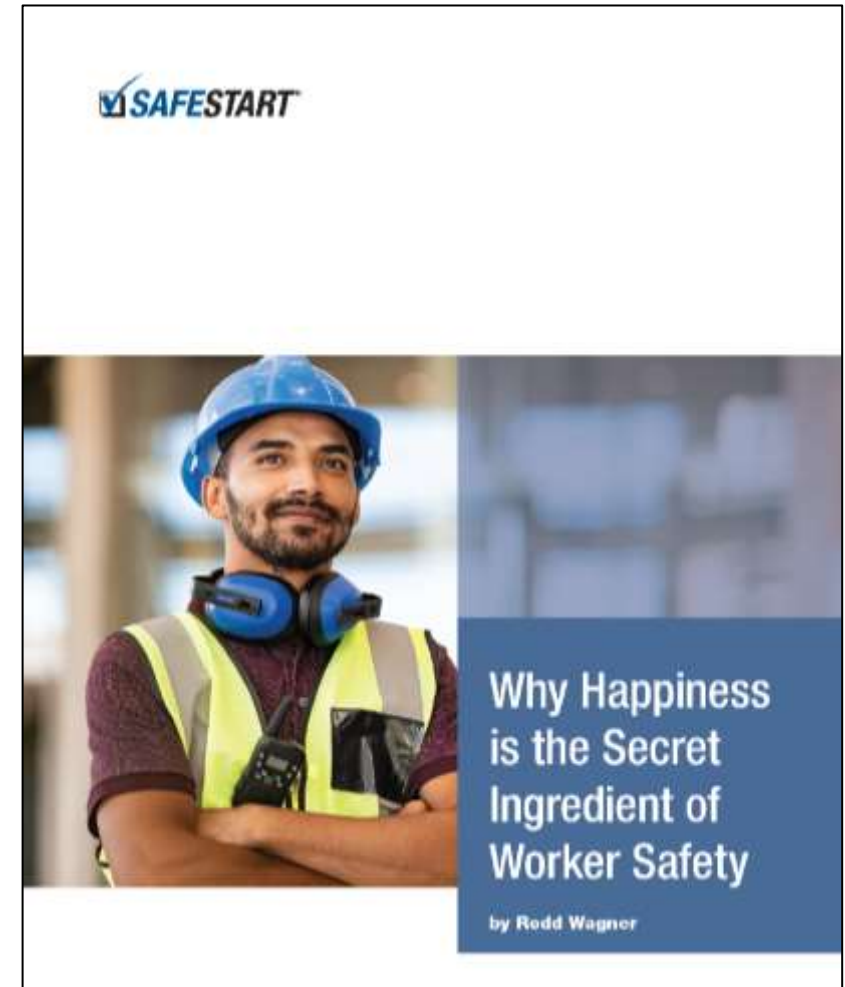
Trusting Teams

Empowered Teams

Happy Employees

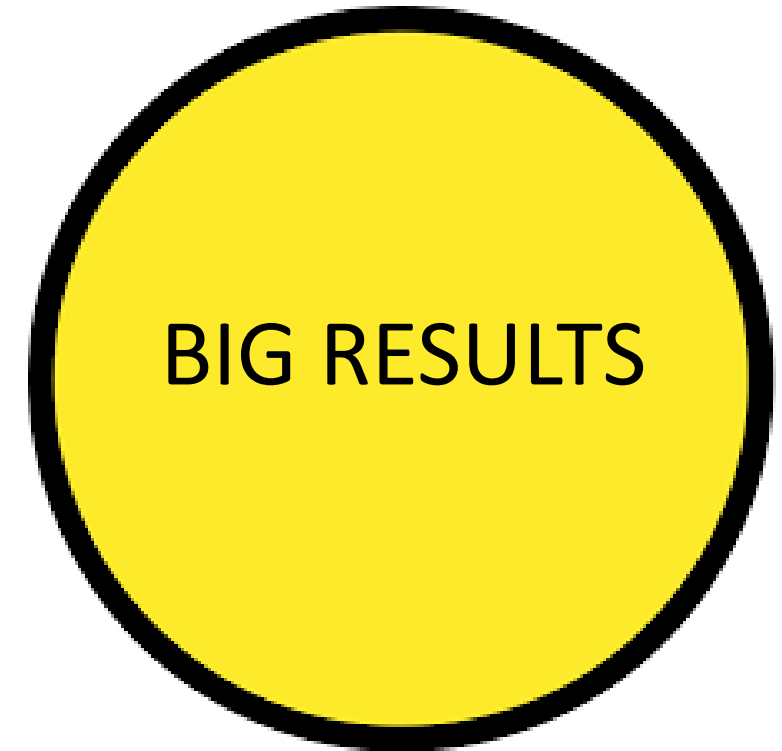
Learning Culture

All rooted in trust.



3 Simple Actions = ↑ Trust, ↑ Safety, ↑ Well-being


- Say Hello, with eye contact
- Say Thank You, (especially for the bad news!)
- Pause before responding



ACTION #1 – SAY HELLO

- Say Hello, with eye contact
- Do it your own way.

“I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.” Maya Angelou



Simple Action #1:
Say Hello, with eye contact

ACTION #2 – SAY HELLO. SIMON SINEK: NOAH STORY



ACTION #2 – SAY THANK YOU

- Say Thank You – encourages them to continuing doing the activity
- You can build a Bridge or a Fence
- Builds Trust with your team

Say Thank You - even for the bad news.....



Simple Action #2:

Say Thank You (especially for the bad news!)






JOURNEY
TO ZERO
KALTIRE

DISCUSSION

Who were the leaders in this example?

- Who showed courage in this story?
- What leadership actions were displayed?
- What were the beliefs and values that guided their actions?
- What culture is being created through their leadership?



Simple Action #2:
Say Thank You (especially
for the bad news!)

ACTION #3 – PAUSE BEFORE RESPONDING

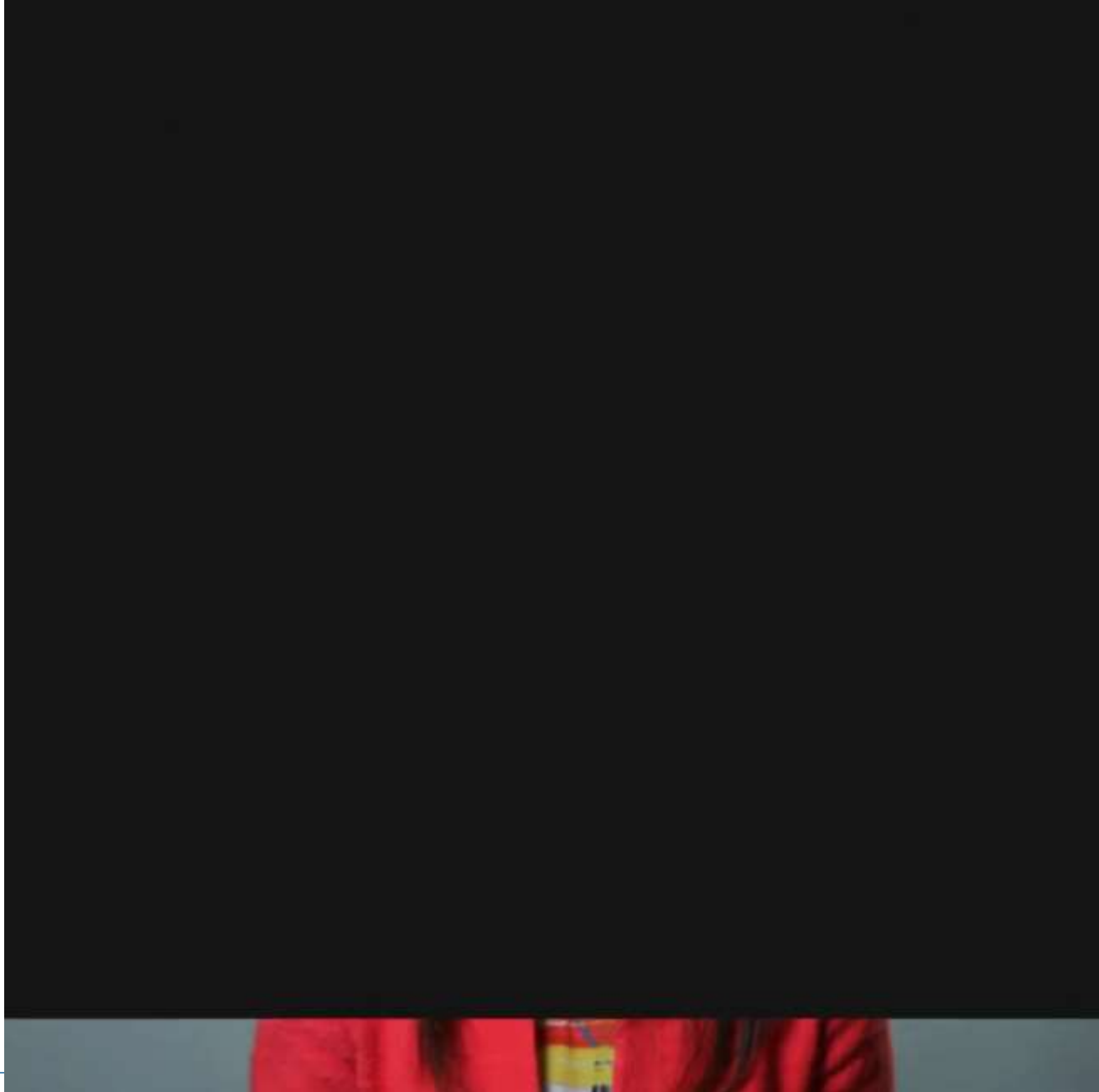
- Take a Breath / Pause before you Respond



Simple Action #3:
Pause before Responding

ACTION #3

PAUSE BEFORE RESPONDING



ACTION #3 – PAUSE BEFORE RESPONDING

- Listen to understand not to respond
 - Caution: it's not as easy as it sounds

"Seek first to understand, then to be understood."
Stephen Covey – The 7 Habits of Highly Effective People



Simple Action #3:
Pause before Responding

ACTION #3 – PAUSE BEFORE RESPONDING

Response to Criticism

- Choose not to reject it, blame, or defend yourself
- Ask yourself “could this be true of me?”
- Say, Thank you very much I will consider what you said.

It takes 20 years to build a Reputation
and 5 minutes to Ruin it.
If you think about that,
you'll do things Differently.

- Warren Buffett -



OUTCOMES

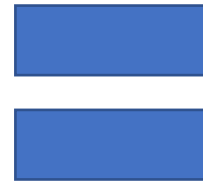


Simple Actions	Results
<ul style="list-style-type: none">• Say Hello, with eye contact• Say Thank you, (especially for the bad news!)• Pause before responding	<ul style="list-style-type: none">• Increased Engagement• Improved Safety• Increased Trust• Improved Happiness• Increased Well-being

LA'S FINAL THOUGHTS

Simple Actions

- Say Hello, with eye contact
- Say Thank You, (especially for the bad news!)
- Pause before responding



BIG RESULTS

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THANK YOU FOR ATTENDING!